

FINANCIAL SECTOR 2022

WHY INVEST IN ARMENIA

Skilled, well-eduacted and cost-efficient talent, low business costs

Macroeconomic stability, reliable financial sector & open-door policy towards foreign investors

Access to large export markets on preferential conditions

Comprehensive system of fiscal and financial incentives



SYSTEM IN FIGURES

FINANCIAL



18 Banks

559 Branches

CREDIT ORGANIZATIONS 236 Branches

INSURANCE COMPANIES

91 PAWNSHOPS

200 CURRENCY EXCHANGE POINTS

8 Payment Organizations

LEGISLATIVE

MAIN PRIORITIES OF THE CBA R PAYMENT AND

I PRICE & FINANCIAL STABILITY

- REGULATION AND SUPERVISION OF THE FINANCIAL SECTOR PAYMENT AND SETTLEMENT SYSTEM
- CURRENCY ISSUANCE AND CASH CIRCULATION
- SECURITIES MARKET
- **INTERNATIONAL RESERVE MANAGEMENT**
- CONSUMER PROTECTION AND FINANCIAL EDUCATION
- I FIGHT AGAINST ML/TF

PRIORITIES OF CBA

AS PART OF TRANSFORMATION IN THE SPHERE OF INFLUENCE

Financial System

Macroeconomic Policy

Consumer support



FIGHT

MONEY LAUNDERING AND TERRORISM FINANCING

AG

INTERNATIONAL INSTRUMENTS

Conventions

- I Council of Europe Convention on Laundering, Search, Seize and Confiscation of the Proceeds from Crime and on the Financing of Terrorism
- United Nations Convention Against Transnational Organized Crime
- I FATF International standards on combating money laundering and the financing of terrorism and proliferation
- FATF Methodology for assessing technical compliance with the FATF recommendations and the effectiveness of AML/CFT systems

UN Security Council Resolutions

Armenia is a signatory to the IOSCO MMoU

RATES STABILITY & PREDICTABILITY



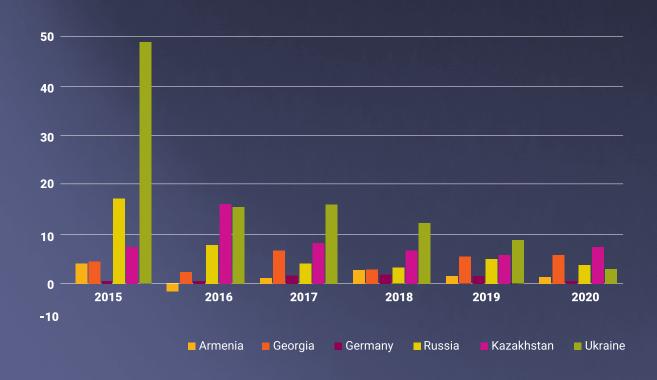






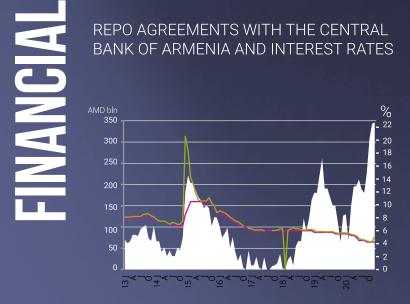
INFLATION

BENCHMARK



SYSTEM FINANCIAL MARKETS STABILITY

REPO AGREEMENTS WITH THE CENTRAL BANK OF ARMENIA AND INTEREST RATES



- Gross volume of repo operations with the CBA
- Refinnacing interest rate (right axis)
- CBA REPO interest rate (right axis)

Repo instrument application:

The necessary liquidity injection in Armenian drams

Formation of short-tem market interest rates around its policy interest rate

CBA RATES

As of October 2022

Refinancing Rate 10.5%

Lombard Repo Rate 12%

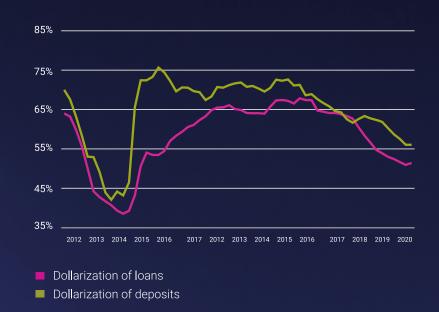
Deposit Rate 9%

BANKING SECTOR

MILD RISK MATERIALIZATION AT THE LIGHT OF PANDEMIC DUE TO

- Bank loan restructuring
- Credit holidays

In contrast to the shock developments of 2009 and 2015, in 2020, no increase in loan dollarization was recorded.



RIGHTS PROTECTION

CONSUMER

MEASURES IMPLEMENTED BY THE CBA IN 2021

SUPERVISION

Off site supervision on the information published on the websites of financial institutions and other platforms, social networks. Examination of the new financial digital services, further measures to mitigatethe identified risks.

FINANCIAL EDUCATION

Training for school teachers to ensure financial education in secondary schools. "Financial Education for Women" program. Educational website www.abcfinance.am. Remote events, webinars and competitions. "Your Financial Informant Fininfo.am" website.

REGULATION

Development of a guide on early repayment of loans, setting common rules for financial institutions and supporting a clearer and more reasonable arrangement of the early repayment process and calculations.

New MoUs with the Financial System Mediator, State Revenue Committee and ACRA Credit Bureau

APPLICATIONS

Most applications are related to the review of loan terms, debt forgiveness, and change of credit history.

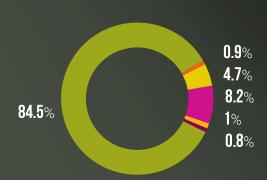
The Central Bank took all the necessary measures to deal with the violations found during the examination of the applications.

HOTLINE

Provision of information on loans, bank accounts, deposits, foreign exchange purchase and sale and other relatable questions.

STRUCTURE AND GROWTH

Structure of financial system assets by financial institutions



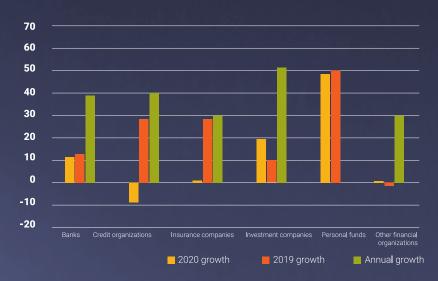
- Banks
- Insurance companies
- Person funds
- Credit organizations
- Investment companies
- Other financial organizations





30

Asset growth by financial system participants



Banking system assets/GDP: 108.2%

Loans/GDP ratios: **63.2**% Deposits/GDP ratio: **53.8**%

HE SYSTEN

OF LOANS

NO RISKY CHANGES IN CREDIT PORTFOLIO CONCENTRATION

BANKS ARE WELL ABLE TO ABSORB THE RISKS THAT EMERGE FROM DETERIORATION OF CREDIT QUALITY.

Structure of loans to residents by sectors of the economy, AMD billion



The share of major loans in the absolute growth of loans' balance



The share of loans to large borrowers in credit investments accounts 22.2% The growth of loans is due to the growth of business sector loans by 17.4% and the growth of mortgage loans by 34.1%

Business loans Consumer loans

Agricultural loans Mortgage loans

BANKS

BANKS ARE PRIVATELY OWNED WITH NO GOVERNMENT SHARE





































COMPANIES

INSURANCE

Total **assets** amount to AMD **66.9** billion

Total **capital** amount to AMD **21.1** billion

Total **liabilities** amount to AMD **45.8** billion















INSURANCE

COMPANIES

THE STATUTORY CAPITAL IS FIXED BY THEIR CHARTER THE AUTHORIZED CAPITAL IS REPLENISHED ONLY IN AMDS

물 **44.7** BLN

the amount of gross written premiums

LOSS RATIO

57.3%

EXPENSE RATIO

25.9_%

SHARE OF RISK WEIGHTED 28.2%

CAPITAL ADEQUACY RATIO

183%

THE SOLVENCY AMOUNT

71.8%

IMPROVED PROFITABILITY
OF INSURANCE COMPANIES

The amount of gross written premiums

IN 2019 GREW BY **19.1**%;

IN 2020 SHRANK BY **9.3**%

CREDIT ORGANIZATIONS

The UCO is a legal entity licensed by the CBA for indefinite period of time, and has the right to:

ATTRACT LOANS CONCLUDE TRANSACTIONS PROVIDE LOANS OR MAKE INVESTMENTS
DEFINED BY THE LAW

The share of problem loans in credit organizations is higher compared to banks, due to the differences in target groups of customers.

INVESTMENT

LICENSED BY THE CENTRAL BANK OF ARMENIA

FUNDS

TYPES:
PUBLIC
NON-PUBLIC

TAXATION:

PROFIT TAX 0.01%

MORE THAN 50 FUNDS

It is possible to establish any type of fund in the Republic of Armenia, including foreign fund shares in case of sale permit.

MANAGERS

ENSION FUND

Currently two companies act as mandatory pension fund managers in Armenia.





Each of them offers 3 pension funds:

- Fixed Income (FIX)
- Conservative (CON)
- Balanced (BAL)

The net asset value of pension funds is AMD

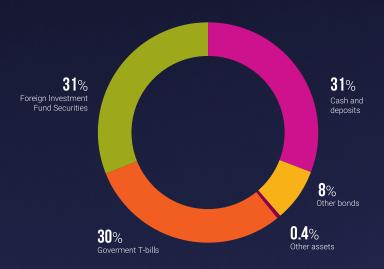
369,3 billion as of December 31, 2020.

PENSION FUNDS'

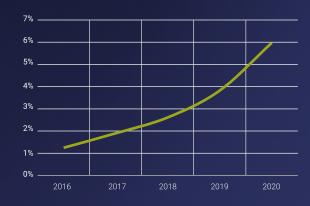
ABOUT 374 THOUSAND ACTIVE PARTICIPANTS

6.0% Net assets/GDP

Pension fund investments as of 31.12.202



Share of pension fund assets in GDP



SECURITIES EXCHANGE (AMX)

THE ONLY SECURITIES REGULATED MARKET OPERATOR IN ARMENIA



Listing
Trading
Clearing
Information services
Alternative market solutions

Total nominal volume USD 996 mln

Number of Issuers 21

Number of bonds 105



In January 2021, the RA issued \$ 750 million worth of foreign exchange government bonds (Eurobonds) in the international capital market at an unprecedented low yield rate of 3.875%

According to Global Banking and Finance Review recognized as **The best stock exchange in the South Caucasus 2021.**

ARCA

PAYMENT CARD SYSTEM



MasterCard Europe Member & Processing Centre (Member Service Provider)

Third Party Processor for VISA, American Express and Diners Club International

Cash advance E-commerce









MONEY

TRANSFER SYSTEM (REMITTANCE)









Armenian banks make international transfers using their correspondent accounts with foreign banks, via the SWIFT telecommunications network.

Business entities make their international payments by traditional bank accounts, while international money transfers of physical persons are made mostly via money transfer systems.

COVID-19

STATE SUPPORT TOOLKIT

RESPONSE

GOALS

Enhance mitigating the current liquidity risks entailed by the spread of the coronavirus

Help those who have lost their jobs

Provide social assistance to vulnerable groups

Alleviate other socio-economic costs

TARGETS

Mitigating economic consequences
Mitigating social consequences

support to individual businesses in Armenia

2nd program support individual businesses in the agricultural sector

Within the 1st and 2nd programs, about 57.1% of the submitted loan applications were approved, with the total volume of loans amounting to AMD 172.6 billion.

The total volume of financial resources provided during the year reaching 3.2% of GDP.

RESPONSE

COVID-19

COVID-19 NEUTRALIZATION ECONOMIC MEASURES FOR SMES (3RD PROGRAM)

TERMS

| Loan term: ${f 36}$ months, no loan repayment is planned in the first ${f 6}$ months

Loan interest: 0% in the first year, 0% in the second year, 12% in the third year

| Maximum loan amount: AMD 50 million

RESULTS

SUPPORTING AND PROVIDING FINANCING AND ADVISORY SERVICES TO SMEs

Submitted Applications

1726

Provided Loan

AMD **8.7** bln

Signed Contracts

786

COVID-19

RESPONSE

COVID-19 NEUTRALIZATION ECONOMIC MEASURES FOR SMES (19TH PROGRAM)

Implemented by Enterprise Armenia

STAGES

Training on Entrepreneurship for applicants

Business model development and presentation by applicants

Business model evaluation by the Evaluation Committee

Provision of loans for approved business models

TERMS AND CONDITIONS

Loan term: **60** months

Loan interest rates: 7% for women, 9% for men

The maximum loan amount: AMD 10 mln

RESULTS

20 trainings on digital skills

513 participants

45 trainings on Entrepreneurship

489 participants

280 business models developed

75 business models financed

659.4 mln AMD loans provided

INSTITUTIONAL FRAMEWORK FOR SUPPORT TO BUSINESSES

PROMOTION AGENCY



NATIONAL AUTHORITY FOR:

ATTRACTING & FACILITATING FDI INFLOW TO ARMENIA

SUPPORTING DOMESTIC AND FOREIGN INVESTORS
THROUGHOUT THE WHOLE INVESTMENT LIFE CYCLE

PROVIDING AFTERCARE SERVICES
TO FOREIGN INVESTORS IN ARMENIA

ONE-STOP SHOP
For Investors

ARMENIA

ENTERPRISE

CONCIERGING

Informing

On investment laws and regulations, business opportunities, investment projects

Identifying

The potential investment location

| Advising

Land acquisition, co-financing sources, potential resident partner

BRIDGING

Linking

Ensure institutional cooperation with local and international organizations, business support organizations, financial institutions, B2G

Matchmaking

Preparation of site visits, business forums, business missions, B2B

PROMOTING

| Image Building

Promoting Armenia as an attractive investment destination for doing business

| Marketing

Attract Foreign direct investment inflows into Armenia

| Outreaching

Conducting outreach campaigns, roadshows,

AFTERCARE

| Problem solving

Ensure immediate response to problems Policy advocacy
Ensure preconditions for investment retention

Raising Satisfaction

Ensure prompt reply in the post investment stage, satisfy investor's needs

SMES IN ARMENIA

SUPPORT TO



Development and Investments Corporation of Armenia (DICA) Universal Credit Organization

SUPPORT TO BUSINESS DEVELOPMENT

Leasing:

Agricultural machinery; Agrofood sector equipment

Provision of loans with 0% interest rate for:

Agro-processing for purchase agricultural raw materials;
Establishing intensive fruit, berry gardens and grapes cultivated by modern technologies;
Implementation of anti-hail nets in agriculture;
Modern irrigation system development
Livestock development

ECO financing for SMEs under "Energy Efficiency for SMEs" program

Shareholders of the UCO: Enterprise Armenia and Ministry of Finance

EXPORT INSURANCE AGENCY

State-owned organization



OF ARMENIA

Insurance against the financial losses incurred as a result of non-payment for supplied goods by the Foreign Buyer or its Bank

- Promotion of the Armenian export within the framework of the Export-Oriented Industrial Policy of the Republic of Armenia
- I Promote the export by offering the exporters insurance against the non-payment risk of their overseas buyers
- I Contribute to the creation of accessible and affordable financial resources for SMEs
- I Contribute to the development of the private market of commercial credit insurance

Functioning under the Ministry of Economy

NATIONAL INTERESTS FUND (ANIF)



ARMENIAN

State sovereign fund Co-financing in large-scale projects

Investment Areas

Transportation: Highways and Roads; Airports & Dry Ports; Urban/public transport

Telecommunication: Optic fiber, cable networks, Towers, Satellites

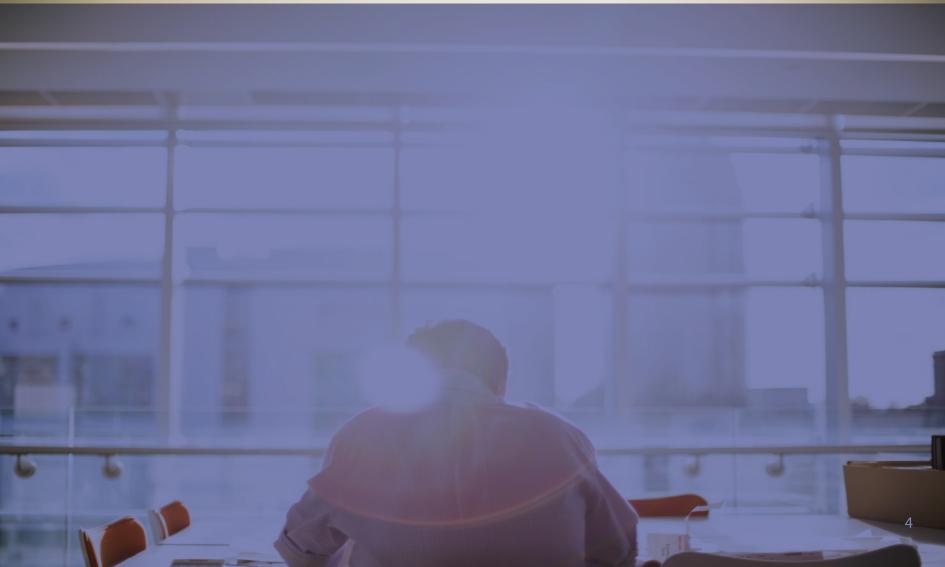
Energy: Clean and efficient generation, Transmission and Distribution Networks, Storage

Environment: Water treatment, Waste management and recycling, Protection of wild life

Social: Housing, Hospitals, Schools

Sectors of Economy

- | Heavy and light manufacturing
- | Aerospace and Defense
- Automotive
- | Chemical industry
- | Engineering & construction
- | Mineral extraction
- Agriculture and food
- IT and Telecom
- Pharmaceuticals
- | Real Estate



LEGISLATION

OWNERSHIP

100% OWNERSHIP OF RESIDENT LEGAL ENTITIES IS PERMITTED TO FOREIGNERS

EQUAL TREATMENT

LEGAL REGIME NO LESS FAVORABLE THAN THE ONE FOR NATIONALS, UNLESS A MORE FAVORABLE REGIME IS PROVIDED BY A RESPECTIVE TREATY

NO RESTRICTIONS

UNRESTRICTED ACCESS TO ALMOST ANY SECTOR AND GEOGRAPHIC LOCATION WITHIN THE COUNTRY

LAND OWNERSHIP

COMPANIES REGISTERED BY A FOREIGN CITIZEN IN ARMENIA HAVE THE RIGHT TO OWN LAND. FOREIGN CITIZENS CAN HAVE LONG-TERM LEASE CONTRACTS

- Free exchange of foreign currencies
- No restrictions
 on staff recruitment
- No restrictions on remittances
- Unrestricted repatriation of profits

MARKET AND

GATEWAY TO MAJOR MARKETS

TRADE

Eurasian Economic Union
Market of **184,000,000**Consumers

FTA EAEU

With Vietnam, Singapore, Serbia and Iran (Interim FTA)

GSP Regime

With USA, Japan, Canada, Switzerland, Norway (3500 products)

FTA Armenia

With CIS and Georgia

Local

Market of

3,000,000Consumers

RATING

COUNTRY





Fitch Ratings

B4

Moody's

Ba3

S&P Global Ratings



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